

Free Install*

For a limited time Backbone Ethernet is offered with FREE install*, this means zero capital expenditure, just a fixed monthly tariff. To take advantage of this limited time offer, call our sales team now on 0844 984 1717.

Installed in as little as 15 days!

Depending on location, Backbone Ethernet can be installed in as little as 15 working days from the point of order – we estimate that around 50% of orders will qualify for this unbeatable lead time, why wait for months when you can benefit from high performance Ethernet Access in just a matter of weeks.

Call us today on **0844 984 1717** or visit www.backboneconnect.co.uk

Core Network Platform

The Backbone Connect core utilises next generation Cisco technology deployed in N+N configuration and distributed across multiple datacentres throughout the UK. Designed with the demands of the 21st century customer in mind the Backbone Connect Core offers full IPv6 capability, QoS awareness and intelligent remote monitoring. As a result our customers enjoy uninterrupted high performance connectivity backed by industry leading service availability.

Fibre Optic Infrastructure

Backbone Ethernet is a set of genuine Ethernet products delivered over Fibre Optic infrastructure and presented as an RJ45 connection, not to be confused with inferior FTTC or bonded DSL solutions. Instead, Backbone Ethernet benefits from achievable service levels of 99.9% availability and superior performance.

Support

Backbone Connect understand that no two businesses are the same but that most see the Internet as a crucial means of communication with the outside world. As a result all Backbone Ethernet solutions benefit from a comprehensive support system which provides fast responses and resolution to faults no matter what time of day. Our service desk is a 24hour operation and as a Backbone Ethernet customer you will be able to contact our team of trained and skilled support staff at any time.

Internet Access

Break out points exist throughout the Backbone Connect Core offering diverse routes to the internet across a highly resilient, next generation infrastructure. Once your traffic reaches the break out point, Multi-homed IP from Tier 1 Internet Carriers ensures that it is routed via the fastest internet carriers in the world to its destination. Backbone Connect provide online portal access to a suite of monitoring tools which enable our customers to track internet bandwidth usage and plan for future development in real time.

Service Levels

As a dedicated Ethernet Service, Backbone Ethernet benefits from a set of robust, market leading SLA's including 100% Core Network uptime, 100% Internet Access SLA and 99.9% Fibre Service SLA. For Internet Access and WAN connectivity, Backbone Ethernet offers some of the best SLA assurance around.

Customer Premise Equipment

Backbone Ethernet is presented over Fibre Optic to a termination device within your office, from here it is presented as a traditional RJ45 connection which allows easy integration directly into your firewall/LAN, as a result there is no need for a router which eliminates a potential point of failure. Therefore Backbone Ethernet does not usually require a CPE device, however where requested Backbone Connect can provide a managed Cisco Switch backed by service credits, with defined performance levels for service availability and restoration time. Follow-up fault and support calls are handled professionally, 24 hours a day, by our technical support team.

Short Contract Term

Backbone Ethernet can be offered on a 12 month contract term from the date the circuit is installed, this means you don't need to commit to 36 or 60 month agreements in order to qualify for the best pricing.

IPv4
IPv6
QoS
Core Platform
Core Configuration
Datacentres
Service Availability
Core Availability
Circuit
Presentation
Customer Premise Equipment
Bandwidth
Internet Access

Fully Enabled
Fully Enabled
Fully Enabled (Optional)
Cisco
N+N
Tier 3 Minimum throughout
99.9%
100%
Fibre
RJ45
Cisco (Optional)
10 Mbps to 1000Mbps
Multi-homed IP